

**BROADBAND DYNAMICS, L.L.C.**  
**REGULATIONS AND SCHEDULE OF CHARGES**  
**APPLICABLE TO**  
**THE RESELLING OF**  
**COMPETITIVE LOCAL EXCHANGE CARRIER SERVICES**  
**PROVIDED BY**  
**BROADBAND DYNAMICS, L.L.C.**  
**IN**  
**THE COMMONWEALTH OF PENNSYLVANIA**

This tariff contains the descriptions, regulations, and schedule of rates and charges applicable to the furnishing of resold residential and business service for Telecommunications Services furnished by Broadband Dynamics, L.L.C.. The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C and Verizon North Inc. Pa. P.U.C. No. 1, 3, 5 and 6. Local exchange calling areas and rate groups listed in Section 10 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Issued: July 13, 2007  
Issued by:

Robert S. Rife, Managing Member  
Broadband Dynamics, L.L.C.  
8757 East Via De Commercio, First Floor  
Scottsdale, Arizona 85258

Effective: July 17, 2007

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**CHECK SHEET**

List of Changes made by this Supplement

<u>Page</u> <u>Number</u>	<u>Revision</u>	<u>Page</u> <u>Number</u>	<u>Revision</u>	<u>Page</u> <u>Number</u>	<u>Revision</u>	<u>Page</u> <u>Number</u>	<u>Revision</u>	<u>Page</u> <u>Number</u>	<u>Revision</u>
1	Original	31	Original	61	Original	91	Original	121	Original
2	Original	32	Original	62	Original	92	Original	122	Original
3	Original	33	Original	63	Original	93	Original	123	Original
4	Original	34	Original	64	Original	94	Original	124	Original
5	Original	35	Original	65	Original	95	Original	125	Original
6	Original	36	Original	66	Original	96	Original	126	Original
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8	Original	38	Original	68	Original	98	Original	128	Original
9	Original	39	Original	69	Original	99	Original	129	Original
10	Original	40	Original	70	Original	100	Original	130	Original
11	Original	41	Original	71	Original	101	Original	131	Original
12	Original	42	Original	72	Original	102	Original	132	Original
13	Original	43	Original	73	Original	103	Original	133	Original
14	Original	44	Original	74	Original	104	Original	134	Original
15	Original	45	Original	75	Original	105	Original	135	Original
16	Original	46	Original	76	Original	106	Original	136	Original
17	Original	47	Original	77	Original	107	Original	137	Original
18	Original	48	Original	78	Original	108	Original	138	Original
19	Original	49	Original	79	Original	109	Original		
20	Original	50	Original	80	Original	110	Original		
21	Original	51	Original	81	Original	111	Original		
22	Original	52	Original	82	Original	112	Original		
23	Original	53	Original	83	Original	113	Original		
24	Original	54	Original	84	Original	114	Original		
25	Original	55	Original	85	Original	115	Original		
26	Original	56	Original	86	Original	116	Original		
27	Original	57	Original	87	Original	117	Original		
28	Original	58	Original	88	Original	118	Original		
29	Original	59	Original	89	Original	119	Original		
30	Original	60	Original	90	Original	120	Original		

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### TARIFF FORMAT

A. Page Numbering – Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Pennsylvania Public Utility Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Pennsylvania Public Utility Commission is not always the Tariff page in effect. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets – When a Tariff filing is made with the Pennsylvania Public Utility Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remain the same, just revised revision levels on some pages). The Tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Pennsylvania Public Utility Commission.

**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify change.
- (D) To signify decrease in rate.
- (I) To signify increase in rate.

**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Broadband Dynamics, L.L.C. to customers within the Commonwealth of Pennsylvania. Broadband Dynamics, L.L.C., will mirror the local exchange calling areas and exchange area boundaries as stated in Verizon Pennsylvania, Inc. and Verizon North's Tariffs. Local exchange calling areas are listed in Section 10 of this tariff.

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**LIST OF MODIFICATIONS**

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### **SECTION 1.0 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

**Access Line** - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

**Advance Payment** - Part or all of a payment required before the start of service.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Business** - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

**Commission** - Pennsylvania Public Utility Commission.

**Company or Carrier** - Broadband Dynamics, L.L.C., unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Deposit** - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**DID Trunk** - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

**Dial Pulse (or "DP")** - The pulse type employed by rotary dial station sets.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

**End Office** - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.



### **SECTION 1.0 - DEFINITIONS**

**Hearing Impaired** - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

**Hunting** - Routes a call to an idle station line in a prearranged group when the called station line is busy.

**IXC or Interexchange Carrier** - A long distance telecommunications services provider.

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**LEC** - Local Exchange Company

**Minimum Point of Presence ("MPOP")** - The main telephone closet in the Customer's building.

**Monthly Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Non-Recurring Charge ("NRC")** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**Other Telephone Company** - An Exchange Telephone Company, other than the Company.

**PBX** - Private Branch Exchange

**Premises** - A building or buildings on contiguous property.

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

**Residence or Residential** - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

**SECTION 1.0 - DEFINITIONS**

**Service commencement Date** - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of an Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Two Way** - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

**Usage Based Charges** - Charges for minutes or messages traversing over local exchange facilities.

**User or End User** - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

**SECTION 2.0 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Pennsylvania, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be suspended upon written notice pursuant to 52 PA Code 64.41 to the Customer if:
  - (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law. See Section 2.9.
- (E) Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions, (cont'd.)**

**(F)** Reserved For Future Use

**(G)** Reserved For Future Use

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability**

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, a refund of the amount erroneously billed.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability (Cont'd.)**

- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense due to:
- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - (2) Reserved For Future Use;
  - (3) Any unlawful or unauthorized use of the Company's facilities and services;
  - (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;
  - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability (Cont'd.)**

**(D) (cont'd)**

- (6)** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (7)** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (8)** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9)** Any non-completion of calls due to network busy conditions;
- (10)** Any calls not actually attempted to be completed during any period that service is unavailable;
- (11)** And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.



**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability (Cont'd.)**

- (E) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.
- (F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

**2.2 Prohibited Uses**

**2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Pennsylvania Public Utility Commission's regulations, policies, orders, and decisions.

**2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

**2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.3 Obligations of the Customer**

**2.3.1 General (cont'd.)**

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. An allowance of 1/30 of the tariff's monthly rate is acceptable when service is interrupted for a period of at least 24 hours even in situations such as storms, fires, floods, or other conditions beyond the control of the Company.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.3 Obligations of the Customer (Cont'd.)**

**2.3.2 Liability of the Customer**

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.



**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.4 Customer Equipment and Channels (Cont'd.)**

**2.4.3 Interconnection of Facilities**

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Pennsylvania Public Utility Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the equipment of the Company used for furnishing Communications Services and the channels or equipment of others shall be provided at the Customer's expense.
- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.4 Customer Equipment and Channels (Cont'd.)**

**2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided equipment, and wiring in the connection of Customer-provided equipment to Company-owned equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.5 Customer Deposits and Advance Payments**

**2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest.

Payments may be required in advance of furnishing any of the following services:

- 1) Seasonal service;
- 2) The construction of facilities and furnishing of special equipment;
- 3) Temporary service for short-term use.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.5 Customer Deposits and Advance Payments (Cont'd.)**

**2.5.2 Deposits**

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with 52 PA Code 64. The Company's credit and deposit policies will be equitable and non-discriminatory throughout its service area without regard to the economic character of the area or any part thereof. The Company will inform a Customer, in writing, of the reasons for a deposit request and the process by which a customer can receive service without the posting of a deposit. The deposit will not exceed an amount equal to two twelfths of the estimated charge for the service for existing residential customers during the immediately preceding twelve month period.
- (B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company in accordance with 52 PA Code 64.
- (C) Deposits for business or residential customers will accrue interest annually at the rate per annum in accordance with 52 PA Code 64.41.
- (D) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.
- (E) When a Customer's service is discontinued, deposits will be returned in accordance with Commission regulations in 52 PA Code 64.37.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.6 Payment Arrangements**

**2.6.1 Payment for Services**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Pennsylvania Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Pennsylvania, or both, and are charged to a subscriber's telephone number or account in Pennsylvania.

**2.6.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

- (A) Non-recurring charges are due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period. If bills are paid by mail, the date of the postmark will be considered the date of payment.
- (C) When service does not begin on the first day of the billing period, or end of the last day of the billing period, the charge for the fraction of the billing period in which service was furnished will be calculated on a pro rata basis.

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**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.6 Payment Arrangements (Cont'd.)**

**2.6.2 Billing and Collection of Charges (Cont'd.)**

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is not received by the Company within 21 days of receipt of this bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month on unpaid balance for business customers and 1.25% per month on the unpaid balance for residential customers, shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Phone: 1-800-782-1110, Fax: 717-787-6641, in accordance with the Commission's rules of procedure. The Bureau of Consumer Services shall have primary jurisdiction over residential complaints arising under 52 Pa Code Chapter 64. The address, phone and fax of the Company as follows:
- Broadband Dynamics, L.L.C.  
8757 East Via De Commercio, First Floor  
Scottsdale, Arizona 85258  
Phone: (480) 941-0444  
Fax: (480) 941-1143  
(800) 410-4435
- (G) If service is disconnected by the Company, in accordance with Subchapter D of 52 Pa. Code (§§64.61 – 64.75), and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

**SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**

**2.6 Payment Arrangements (Cont'd.)**

**2.6.3 Discontinuance of Service for Cause**

The Company may discontinue service, in accordance with Subchapter D of 52 Pa. Code (§§64.61 – 64.75), for the following reasons provided in this Section 2.6.3.

- (A) Prior to termination of service, the Company will mail or deliver written notice to the customer at least ten (10) days prior to the date of the proposed termination. Termination of service by the Company to a residential customer should follow a two step process, whereby the Company shall mail or deliver written notice to the customer at least seven (7) days prior to the date of proposed suspension regardless upon which suspension is sought. When at least 10 days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: (1) failure to make satisfactory arrangements to pay arrearages; (2) failure to post a deposit; (3) failure to meet the requirements of a payment agreement; (4) failure to give adequate assurances that an unauthorized use of practice will cease.
- (B) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (C) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may discontinue or suspend service without incurring any liability.
- (D) In the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (E) In the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (F) In the event of tampering with the equipment or services furnished by the Company.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.4 Notice to Company for Cancellation of Service**

A Customer who wishes to have service discontinued must provide at least five days oral or written notice to the Company for discontinuance of service.

**2.6.5 Cancellation of Application for Service**

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.



**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.6 Changes in Services Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Bad Check Charge**

A service charge equal to \$20.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**2.7 Allowances for Interruptions in Service**

**2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service or circuit is operative.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.7 Allowances for Interruptions in Service, (Continued)**

**2.7.1 General (Continued)**

- (C) If the Customer reports a service or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges if the service difficulty or failure is due to the customer provided equipment.

**2.7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- (A) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.7 Allowances for Interruptions in Service, (Continued)**

**2.7.2 Limitations of Allowances (Cont'd)**

- (B) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider:
- (C) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (D) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (E) That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.7 Allowances for Interruption in Service, (Continued)**

**2.7.4 Application of Credits for Interruptions in Service**

(A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

(B) For calculating credit allowances, every month is considered to have thirty (30) days.

**(C) Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full days credit will be allowed for any period of 24 hours.

**(D) Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

**(E) Interruptions Due to Conditions Beyond Control of Company**

When service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.7 Allowances for Interruption in Service, (Continued)**

**2.7.5 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- (B) interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) Reserved for future use;
- (E) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

**2.7.6 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen(16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

**2.8.1 Termination Liability**

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

**2.9 Termination of Service**

Termination of service will be in compliance with Subchapter F of 52 Pa. Code section 64.121 – 64.123.

**2.10 Suspension of Service**

Suspension of service will be in compliance with Subchapter E of 52 Pa. Code section 64.61 – 64.75.

**2.11 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

**SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**

**2.12 Notices and Communications**

- 2.12.1** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.2** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.3** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**SECTION 3.0 - SERVICE AREAS**

**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas, as stated in Section 10 of this tariff, currently served by the following Incumbent LECs: 1) Verizon Pennsylvania Inc.; and 2) Verizon North Inc.

**3.2 Rate Groups**

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

Verizon Pennsylvania Inc. and Verizon North Inc.

**Rate Groups**

A-3  
A-4  
D-3  
D-4  
F-3  
F-4

These groups are further explained as follows:

**Exchange Rate Classification**

The Local Area Unlimited Usage Packages for Residence and Business customers are classified into Usage Rate Groups on the basis of the number of lines in the Local Area Unlimited Usage Package local calling area adjusted by weighting factors which reflect distance.

(1) Lines

The number of lines for each exchange is the sum of the total number of residence and business lines



**SECTION 3.0 - SERVICE AREAS (CONTINUED)**

(2) Weighting Factors

The weighting factors are:

- For the exchange itself, each line is counted as "1".
- For each other exchange which may be called on a local basis, the number of 1 lines is multiplied by a factor based on the rate center to rate center distance, as follows:

<u>Mileage Bands</u>	<u>1-10</u>	<u>11-16</u>	<u>17-22</u>	<u>23-30</u>
<u>Distance Factors</u>	1.0	1.5	2.0	2.5

(3) The Weighted Line Rate Groups for Exchange Usage are:

<u>Usage Rate Group</u>	<u>Weighted Lines in Local Calling Area</u>
A	0-27,000
D	27,001-83,000
F	83,001-350,000

Dial Tone Line Cell Classification:

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into four (4) Dial Tone Line Cells based on the following criteria.

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than nine thousand (9,000).
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

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**SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service.

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
First Line	\$40.00	\$75.00
Each Additional Line	\$40.00	\$75.00
Line Change Charge		
First Line	\$20.00	\$20.00
Each Additional Line	\$20.00	\$20.00

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

<u>Duration of time, per technician</u>	<u>Residential</u>	<u>Business</u>
Initial 15 minute increment	\$26.00	\$26.00
Each Additional 15 minute increment	\$15.00	\$15.00

**4.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$25.00	\$40.00

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS**

**5.1 General**

**5.1.1 Services Offered**

The following Network Services are available to residence/business Customers:

Standard Residence Line Service  
Standard Business Line Service  
PBX Trunk Service  
Direct Inward Dial (DID) Service  
Optional Calling Features  
Listing Services (including Non Published and Non Listed Services)  
Directory Assistance  
Miscellaneous Services (including Vanity Numbers and Number Portability)

**5.1.2 Application of Rates and Charges**

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks and Digital/DS1 service.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)**

**5.1 General (Continued)**

**5.1.3 9-1-1/Emergency Services**

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)**

**5.1 General (Continued)**

**5.1.3 9-1-1/Emergency Services (Continued)**

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

**5.1.4 Regulations**

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)**

**5.1 General (Continued)**

**5.1.4 Regulations (Continued)**

- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)**

**5.2 RESERVED FOR FUTURE USE**

**5.3 RESERVED FOR FUTURE USE**

**5.4 RESERVED FOR FUTURE USE**

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.5 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.6 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.7 PBX Trunk Service**

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

**5.8 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.



**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features**

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Refer to Price Lists in Sections 6 and 7 of this tariff for specific features offered with each type of local exchange service.

**5.9.1 Features Descriptions**

**(A) Flexible Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance number. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other capabilities included with this feature include:

Speed Forwarding;  
Priority Screening;  
Ring Control; and  
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

**(B) Call Forwarding Variable:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

**(C) Call Forwarding Variable, Remote Access:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to (1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

- (D) Call Forwarding Don't Answer:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (E) Call Forwarding Busy Line:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (F) Call Forwarding Busy Line & Don't Answer w/Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (G) Call Waiting:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- (H) Caller ID:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

- (I) Caller ID Name & Number:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (J) Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code.
- (K) Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the features screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the features screening list.
- (L) Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

- (M) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number and then be identified.
- (N) **Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing First Number and Distinctive Ringing Second Number). The designated primary number will receive a normal ringing pattern; other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- (O) **Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.
- (P) **Repeat Dialing:** Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:
- Calls to 800 Service numbers
  - Calls to 900 Service numbers
  - Calls preceded by an interexchange carrier access code
  - International Direct Distance Dialed calls
  - Calls to Directory Assistance
  - Calls to 911

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

- (Q) **Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.
- (R) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- (S) **Ultra Forward® Service:** Ultra Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Ultra Forward Service provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Ultra Forward Service is only offered on a monthly subscription basis. Ultra Forward is a Remote Change Service.
- (T) **Home Intercom:** Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line. When a Home Intercom call is initiated, all extensions ring with a distinctive ringing pattern. Home Intercom functions on Touch-Tone or dial pulse equipped access lines and will be provided to individual line residence customers by monthly subscription only.
- (U) **Intercom Extra® Service:** Intercom Extra Service provides the following capabilities in addition to the Home Intercom feature: a) Intercom Code Dialing which permits the user to initiate intercom calls by dialing one of two available activation codes for a distinctive ringing pattern instead of dialing the telephone number of the user's access line; b) Selective Call Transfer which permits the user to transfer an outside call to an extension by dialing one of the two activation codes provided with Intercom Code Dialing for distinctive ringing; c) Call Hold which permits the user to place an outside call on hold by dialing an activation code, hang up the telephone to consult privately with other household members or to

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

continue the call from another extension; d) Three-Way Calling capability (same as the Three-Way Calling feature description in A.3. preceding). Intercom Extra Service will be provided to individual line residence customers by monthly subscription only.

**(V) Distinctive Ring Service:** Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as “Dependent” numbers) assigned to one dial tone line in addition to the main number (referred to as the “Master” number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ring Service and Call Waiting. Distinctive Ring Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ring Service is only offered on a monthly subscription basis.

**(W) Return Call (\*69):** This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (\*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

If a caller uses per call or line blocking, a called party who activates Return Call (\*69) will not receive the voiceback of the calling party’s telephone number and will not be able to return the call through the use of Return Call (\*69) Service.

A Return Call (\*69) activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service) or the originating caller is using per call or line blocking.

All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be announced to a Return Call (\*69) user unless blocked on the originating end.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

**(X) Priority Call:** This service provides one distinctive audible signal to the called customer when a call originates from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multiline hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use.

**(Y) Select Forward:** This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active, or subscribe to the service and incur a monthly charge for unlimited use.

**(Z) Blocking:** A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS&) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service.

- a. **Per-Call Blocking:** To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.9 Optional Calling Features, (continued)**

**5.9.1 Feature Descriptions, (continued)**

- b. **Line Blocking:** Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

Line Blocking is provided without charge, except as discussed in the rate section of this Tariff.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID/Caller ID With Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID/Caller ID With Name. If a customer using blocking calls a Caller ID/Caller ID With Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID/Caller ID With Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID/Caller ID With Name subscriber who has activated Anonymous Call Rejection: (1) place the call through a Company operator; (2) place the call on the Company's network using a Company telephone calling card; (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.



**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**

**5.10 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance. Residential customers are entitled to two free directory assistance calls per month.

**5.11 Miscellaneous Services**

**5.11.1 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking. Customers will have the option of having Toll calling blocked.

**5.11.2 Presubscription Services**

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer. See Section 11.

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**SECTION 6.0 – PENNSYLVANIA RELAY SERVICE**

**6.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

**6.2 Surcharge**

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2006.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.09

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**SECTION 6.0 – PENNSYLVANIA RELAY SERVICE (CONTINUED)**

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

<b>Number of Centrex Lines</b>	<b>Equivalent Lines</b>
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

**6.3 Rates**

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST**

**7.1 General**

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Pennsylvania Public Utility Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof.

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONTINUED)**

**7.2 Standard Residence Local Exchange Service**

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers, which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**7.2.1 Monthly Recurring Charges**

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touch-tone Service. The rates and charges below apply to service provided on a month-to-month basis.

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.2 Standard Residence Local Exchange Service (Continued)**

**7.2.1 Monthly Recurring Charges (Continued)**

**7.2.1.1 Verizon Pennsylvania Inc. Exchanges**

Pennsylvania Exchanges		Service Type			
Rate	Local Area	Local Area	Extended Area	Metropolitan	
Groups	Standard	Unlimited	Unlimited	Area	
Rate Group A-3	\$7.88	\$9.08	\$11.28	\$40.00	
Rate Group A-4	\$8.28	\$9.48	\$13.13	\$40.00	
Rate Group D-3	\$7.88	\$10.48	\$12.73	\$40.00	
Rate Group D-4	\$8.28	\$10.88	\$13.13	\$40.00	
Rate Group F-3	\$7.88	\$12.13	\$14.48	\$40.00	
Rate Group F-4	\$8.28	\$12.53	\$14.88	\$40.00	

Philadelphia Exchanges		Service Type			
Rate	Budget	Local Area	Local Area	Metropolitan	
Groups	Usage	Standard	Unlimited	Area	
Rate Group 1	\$4.58	\$7.18	\$13.43	\$25.58	
Rate Group 2	\$4.88	\$7.48	\$13.73	\$25.88	
Rate Group 3	\$5.28	\$7.88	\$12.13	\$31.28	

Pittsburgh Exchanges		Service Type			
Rate	Budget	Local Area	Local Area	Metropolitan	
Groups	Usage	Standard	Unlimited	Area	
Rate Group 1	\$4.58	\$7.18	\$13.43	\$25.58	
Rate Group 2	\$4.88	\$7.48	\$13.73	\$25.88	
Rate Group 3	\$5.28	\$7.88	\$12.13	\$31.28	

**Local Area Standard:** Customer pays monthly rate for up to a specific amount of outgoing measured use within a specified measured local call area.

**Budget Usage:** Customer is charged the applicable rate for each completed outgoing local call.

**Local Area Unlimited:** Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area. Available to all residential customers.

**Extended Area Unlimited:** Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area. Available to individual line residence customers only in the specified exchanges.

**7.2.1.2 Verizon North Inc. Exchanges**

		Service Type	
Rate	Budget	Local Area	
Groups	Usage	Standard	
Rate Group A3	\$6.08	\$11.90	
Rate Group D3	\$6.08	\$13.13	
Rate Group F3	\$6.08	\$14.18	
Rate Group A4	\$6.48	\$12.30	
Rate Group D4	\$6.48	\$13.53	
Rate Group F4	\$6.48	\$14.58	

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Issued by:

Robert S. Rife, Managing Member  
 Broadband Dynamics, L.L.C.  
 8757 East Via De Commercio, First Floor  
 Scottsdale, Arizona 85258

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.2 Standard Residence Local Exchange Service (Continued)**

**7.2.2 Usage Rate Service**

**Verizon North Inc. Only**

Customers subscribing to Measured Rate Service will pay a recurring service charge as described in 7.2.1.2 and a per minute rate for all local calls placed from the Customer's line.

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0756	0.0108
B (22 miles)	0.0850	0.0150
C (22+ miles)	0.0950	0.0200
Home Calling Area	0.0378	0.0054

Per Minute Usage Charges – OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0378	0.0054
B (22 miles)	0.0425	0.0075
C (22+ miles)	0.0475	0.0100
Home Calling Area	0.0189	0.0027

Peak rates apply from 7:00 a.m. to and including 6:59 p.m., Monday – Friday. Off-Peak rates apply during all other time periods, including Saturday, Sunday and the holidays.

**7.2.3 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Residential lines are:

First Line	\$42.35
Each Additional Line	\$42.35

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.3 Standard Business Local Exchange Service**

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.



**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.3 Standard Business Local Exchange Service, (Continued)**

**7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Verizon Pennsylvania Inc. Pennsylvania Exchanges		Service Type		
Rate Groups	Local Area Standard	Local Area Valu-Pak	Local Area Unlimited	Extended Area Unlimited
Rate Group A-3 - Individual	\$22.13	\$24.43	\$25.93	\$30.23
Rate Group A-3 - Multiline	\$20.03	\$22.33	\$23.83	\$28.13
Rate Group A-4 - Individual	\$24.63	\$26.93	\$28.43	\$32.73
Rate Group A-4 - Multiline	\$22.53	\$24.83	\$26.33	\$30.63
Rate Group D-3 - Individual	\$22.13	\$29.03	\$30.23	\$34.48
Rate Group D-3 - Multiline	\$20.03	\$26.93	\$28.13	\$32.38
Rate Group D-4 - Individual	\$24.63	\$31.53	\$32.73	\$36.98
Rate Group D-4 - Multiline	\$22.53	\$29.43	\$30.63	\$34.88
Rate Group F-3 - Individual	\$22.13	\$29.03	\$34.43	\$38.73
Rate Group F-3 - Multiline	\$20.03	\$26.93	\$32.33	\$36.63
Rate Group F-4 - Individual	\$24.63	\$31.53	\$36.93	\$41.23
Rate Group F-4 - Multiline	\$22.53	\$29.43	\$34.83	\$39.13

Philadelphia Exchanges		Service Type	
Rate Groups	Local Area Standard	Local Area Valu-Pak	Local Area Unlimited
Rate Group 1 - Individual	\$17.13	\$28.63	N/A
Rate Group 1 - Multiline	\$15.03	\$26.53	N/A
Rate Group 2 - Individual	\$19.63	\$31.13	N/A
Rate Group 2 - Multiline	\$17.53	\$29.03	N/A
Rate Group 3 - Individual	\$22.13	\$33.63	\$38.73
Rate Group 3 - Multiline	\$20.03	\$31.53	\$36.63

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.3 Standard Business Local Exchange Service, (Continued)**

**7.3.1 Monthly Recurring Charges (Continued)**

Pittsburgh Exchanges Rate Groups	Service Type		
	Local Area Standard	Local Area Valu-Pak	Local Area Unlimited
Rate Group 1 - Individual	\$17.13	\$28.63	N/A
Rate Group 1 - Multiline	\$15.03	\$26.53	N/A
Rate Group 2 - Individual	\$19.63	\$31.13	N/A
Rate Group 2 - Multiline	\$17.53	\$29.03	N/A
Rate Group 3 - Individual	\$22.13	\$33.63	\$38.18
Rate Group 3 - Multiline	\$20.03	\$31.53	\$36.08

**Local Area Standard:** Customer pays monthly rate for up to a specific amount of outgoing measured use within a specified measured local call area.

**Local Area Valu-Pak:** Customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use within a specified measured local calling area. Available to business customers only.

**Local Area Unlimited:** Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.

**Extended Area Unlimited:** Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.

Verizon North Inc.

Rate Groups	Service Type	
	Budget Usage	Local Area Standard
Rate Group A3	\$13.93	\$24.63
Rate Group D3	\$13.93	\$28.93
Rate Group F3	\$13.93	\$33.13
Rate Group A4	\$16.43	\$27.13
Rate Group D4	\$16.43	\$31.43
Rate Group F4	\$16.43	\$35.63

**7.3.2 Usage Sensitive Charges and Allowances**

**(A) Usage Charges (Verizon Pennsylvania Inc.)**

All Day/Night 1 <sup>st</sup> Minute	All Day/Night Add'l Minute
\$0.05	\$0.05

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.3 Standard Business Local Exchange Service, (Continued)**

**7.3.2 Usage Sensitive Charges and Allowances**

**(B) Usage Allowance (Verizon Pennsylvania Inc.)**

Measured Service

Local Valu-Pak	\$24.00 per month
Local Standard	\$ 8.00 per month

**(C) Usage Rate Service (Verizon North Inc. Only)**

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0756	0.0108
B (22 miles)	0.0850	0.0150
C (22+ miles)	0.0950	0.0200
Home Calling Area	0.0378	0.0054

Per Minute Usage Charges – OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0378	0.0054
B (22 miles)	0.0425	0.0075
C (22+ miles)	0.0475	0.0100
Home Calling Area	0.0189	0.0027

Peak rates apply from 7:00 a.m. to and including 6:59 p.m., Monday – Friday. Off-Peak rates apply during all other time periods, including Saturday, Sunday and the holidays.

**7.3.3 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Business lines are:

First Line	\$75.00
Each Additional Line	\$75.00

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.4 Business PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

Monthly Charge for PBX trunk is \$56.50

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1 <sup>st</sup> Block of 20 DID Numbers	\$15.00	\$5.60
Each Additional Block of 20 DID Numbers	\$0.00	\$5.60
DID Trunk Termination:	\$25.00	\$25.00
End User Port Charges, per trunk	\$0.00	\$0.70

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.6 Reserved For Future Use**

**7.7 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases.

**7.7.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.75	\$0.75
Call Return	\$0.75	\$0.75
Repeat Dialing	\$0.75	\$0.75
Call Trace	\$1.00	\$1.00

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST (CONTINUED)**

**7.7 Optional Calling Features, (Continued)**

**7.7.2 Features Offered on a Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

<b>Optional Calling Feature</b>	<b>Residence</b>	<b>Business</b>
Call Forwarding - Variable	\$2.30	\$2.69
Call Forwarding – Busy Line	\$2.00	\$2.00
Call Forwarding – Don’t Answer	\$2.00	\$2.00
Call Forwarding – Busy Line & Don’t Answer	\$2.00	\$2.00
Repeat Dialing	\$2.00	\$6.00
Distinctive Ringing	\$4.50	\$6.50
Caller ID – Standard	\$6.55	\$8.50
Caller ID – with Name	\$7.50	\$9.50
Call Block	\$4.04	\$6.06
Home Intercom	\$2.25	N/A
Intercom Extra	\$6.50	N/A
Call Waiting	\$4.59	\$7.65
Three-Way Calling	\$2.30	\$2.66
Speed Calling – 8 numbers	\$2.30	\$2.69
Speed Calling – 30 numbers	\$3.43	\$3.84
Priority Call	\$4.00	\$6.06
*69	\$4.00	\$6.00
Select Forward	\$4.04	\$6.06
Ultra Forward	\$5.00	\$7.00
Easy Voice (Voice Dialing)	\$3.75	N/A

**SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES**

**8.1 Directory Assistance Services**

**8.1.1 Directory Assistance**

A Directory Assistance charge applies per local directory assistance call. The Customer is allowed two (2) requests for Directory Assistance per call. Residential customers will be provided two (2) free Directory Assistance calls per month.

Each Local Directory Assistance Call	\$0.57
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**SECTION 9.0 – LIFELINE & LINK UP AMERICA SERVICE**

**9.1 Lifeline Service**

**9.1.1 Description**

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service

**9.1.2 Regulations**

- a. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- b. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  1. One-Party Residence Unlimited Service and Local Measured Service, if available.
  2. Directory Listing (standard only).
  3. Non-Published or Non-Listed Telephone Number Service.
  4. Access to Directory Assistance Service.
  5. Touch Tone Calling Service.
  6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  7. Access to Operator Services.
  8. Voluntary Toll Restriction Option.
  9. Link Up America (if eligible).
  10. Access to 8XX Services.
  11. Access to Call Trace.
  12. Access to Alerting and Reporting Systems (9-1-1 dialing).
  13. Access to the Pennsylvania Telecommunications Relay Service.
  14. Caller ID Per-call and Per-line Blocking
  15. Other telecommunications services at tariffed rates
- c. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; or be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Company.

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**SECTION 9.0 – LIFELINE & LINK-UP AMERICA SERVICE**

**9.1 Lifeline Service (Continued)**

**9.1.2 Regulations (Continued)**

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- \* Federal Public Housing
- \* National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

- d. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.
- e. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- f. Only services listed in 2 (b) above will be provided to Lifeline customers.
- g. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.

## **SECTION 9.0 – LIFELINE & LINK-UP AMERICA SERVICE**

### **9.1 Lifeline Service (Continued)**

#### **9.1.2 Regulations (Continued)**

- h. Customer requested temporary suspension of Lifeline Service is not permitted.
- i. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- j. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- k. Lifeline customers are subject to all Residence service regulations in this and other tariffs of [Name] Telephone Company.
- l. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- m. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c) (4) of the Telecommunications Act of 1996.
- n. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- o. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- p. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

**SECTION 9.0 – LIFELINE & LINK-UP AMERICA SERVICE**

**9.1 Lifeline Service (Continued)**

**9.1.3 Dial Tone Line Monthly Rate**

- a. Applicable Residence Dial Tone monthly rate minus \$1.75 (1).
- b. Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission Docket Nos. 00-256, 96-45, 98-77, 98-166 and 00-193.
- c. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

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**SECTION 9.0 – LIFELINE & LINK-UP AMERICA SERVICE**

**9.2 Link Up America Service**

**9.2.1 Description**

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers, NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

**9.2.2 Regulations**

Link Up America is available to residence customers who meet the following eligibility criteria:

- a. The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older. The applicant must self-certify this requirement.
- b. An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; or be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by [Name] Telephone Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- \* Federal Public Housing
- \* National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Telephone Company.

**SECTION 9.0 – LIFELINE & LINK-UP AMERICA SERVICE**

**9.2 Link Up America Service (Continued)**

**9.2.1 Regulations (Continued)**

- c. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.
- d. Link Up America applicants are not exempt from Telephone Company Deposit requirements,
- e. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
- f. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

**9.2.3 Rates**

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

**SECTION 10.0 – EXCHANGE AREAS**

**10.1 Exchange Areas (URG=Usage Rate Group – Dial Tone Line Cell)**

<u>EXCHANGE</u>	<u>URG</u>	<u>EXCHANGE</u>	<u>URG</u>	<u>EXCHANGE</u>	<u>URG</u>
Alexandria	A-4	Aliquippa	D-4	Allentown	F-3
Altoona	D-4	Ambridge	D-3	Annville	D-4
Ashland	A-4	Austin	A-4	Avella	D-4
Avis	A-4	Avondale	F-4	Baden	D-3
Barnesboro	A-4	Bath	F-4	Beaver Falls	F-4
Bedminster	D-4	Bellefonte	D-4	Belle Vernon	D-4
Bellwood	D-4	Berwick	D-4	Bessemer	D-4
Bethlehem	F-3	Big Run	A-4	Black Lick	D-4
Blairsville	D-4	Bloomsburg	D-4	Boalsburg	D-4
Bolivar	A-4	Bradford	A-4	Brownsville	D-4
Buckingham	D-4	Burgettstown	A-4	Bushkill	D-4
California	D-4	Canonsburg	D-4	Carbondale	F-4
Carrolltown	A-4	Carversville	D-4	Catasauqua	F-3
Catawissa	D-4	Center Point	F-4	Centre Hall	D-4
Charleroi	D-4	Cherry Tree	A-4	Chester Springs	F-4
Clairton	D-3	Clarion	A-4	Claysville	D-4
Clearfield	D-4	Clymer	A-4	Coatesville	F-4
Collegeville	F-3	Connellsville	D-4	Coudersport	A-4
Cresco	F-4	Cresson	F-4	Curwensville	A-4
Danville	D-4	Dauphin	F-4	Dawson	A-4
Derry	D-4	Donora	D-4	Downington	F-3
Doylestown	D-3	Dublin	F-4	DuBois	A-4
Eagle	F-4	Easton	F-3	East Palestine	A-4
Ebensburg	D-4	Eldred	D-4	Elizabeth	F-4
Ellwood City	F-4	Elysburg	D-4	Endeavor	A-4
Exton	F-3	Fairchance	D-4	Farmington	D-4
Fayette City	D-4	Finleyville	D-4	Fleetwood	F-4
Frackville	D-4	Freeland	D-4	Frenchville	D-4
Galeton	A-4	Girardville	A-4	Glen Campbell	A-4
Glenmoore	F-4	Glenwillard	D-4	Green Lane	F-4
Greensburg	F-3	Greenville	A-4	Grove City	A-4
Halifax	F-4	Hamburg	F-4	Hamlin	F-4
Harleysville	F-3	Harrisburg	F-3	Hastings	A-4
Hawley	D-4	Hazleton	D-3	Hellertown	F-4
Herminie	D-4	Holidaysburg	D-4	Homer City	D-4
Honesdale	D-4	Honey Brook	D-4	Hookstown	F-4
Houtzdale	D-4	Hummelstown	F-4	Huntingdon	A-4
Imperial	D-4	Indiana	D-4	Jeannette	D-3
Jermyn	F-4	Jersey Shore	D-4	Jim Thorpe	D-4
Kane	A-4	Kemblesville	F-4	Kennett Square	F-3
Kingston	F-3	Kulpmont	A-3	Kutztown	F-4
Lake Ariel	F-4	Lake Como	A-4	Lancaster	F-3
Landenberg	F-4	Landisville	F-3	Lansdale	F-3
Latrobe	D-4	Lebanon	F-3	Leeper	A-4
Leighton	A-4	Lenape	F-4	Lewistown	D-4
Ligonier	A-4	Line Lexington	F-3	Lock Haven	A-4
Lords Valley	F-4	Lowellville	F-4	Ludlow	A-4
Mahaffey	A-4	Mahanoy City	A-4	Marchand	A-4

**SECTION 10.0 – EXCHANGE AREAS**

**10.1 Exchange Areas (Cont'd)**

<u>EXCHANGE</u>	<u>URG</u>	<u>EXCHANGE</u>	<u>URG</u>	<u>EXCHANGE</u>	<u>URG</u>
Marienville	A-4	Marion Center	A-4	Masontown	D-4
McAdoo	D-4	McClellandton	D-4	McDonald	D-4
McMurray	F-3	McVeytown	A-4	Mechanicsburg	F-3
Mendenhall	F-4	Mercer	D-4	Middletown	F-4
Midland	D-4	Millersville	F-4	Milheim	F-4
Millville	A-4	Milton	D-4	Minersville	D-4
Monessen	D-3	Monongahela	D-4	Moosic	F-4
Morrisville	F-3	Mortonville	F-4	Moscow	D-4
Mountaintop	F-4	Mt. Carmel	A-4	Mt. Gretna	D-4
Mt. Jewett	D-4	Mt. Pleasant	F-4	Mt. Pocono	F-4
Mt. Union	A-4	Nanticoke	F-4	Nazareth	F-4
Nesquehoning	A-4	New Castle	D-4	New Florence	D-4
Newfoundland	D-4	New Hope	F-4	New Kensington	D-3
New Philadelphia	D-4	New Salem	D-4	Newtown	F-3
Northampton	F-4	Northumberland	D-4	North Wales	F-3
Numidia	A-4	Oakdale	D-4	Olyphant	F-4
Orwigsbur	D-4	Osceola Mills	D-4	Oxford	D-4
Palmyra	F-4	Paris	A-4	Parkesburg	D-4
Parkwood	A-4	Patton	D-4	Pennsburg	F-4
Perkasie	F-4	Perryopolis	D-4	Philipsburg	D-4
Phoenixville	F-3	Pittston	F-3	Plumsteadville	F-4
Plymouth	F-4	Point Marion	D-4	Portage	A-4
Port Allegany	A-4	Pottstown	F-3	Pottsville	D-3
Pughtown	F-4	Punxsutawney	A-4	Quakertown	D-4
Reading	F-3	Renovo	A-4	Republic	D-4
Rew	A-4	Reynoldsville	A-4	Riegelsville	F-4
Rochester	F-4	Roulette	A-4	Royersford	F-3
Russell	A-4	Saint Clair	D-4	Saxton	A-4
Schuylkill Haven	D-4	Schwenksville	F-4	Scottdale	D-4
Scranton	F-3	Shamokin	D-4	Sharon	D-3
Sharpsville	D-4	Shenandoah	A-4	Slatington	F-4
Smethport	A-4	Smithfield	D-4	Smiths Ferry	D-4
Smock	D-4	Snow Shoe	A-4	Souderton	F-3
Springdale	D-3	Spring Mills	F-4	Springtown	F-4
State College	D-3	Strasburg	F-4	Stroudsburg	F-4
Sugar Grove	D-4	Sunbury	D-4	Sykesville	A-4
Tamaqua	D-4	Tarentum	D-4	Taylor	F-3
Tidioute	D-4	Tionesta	A-4	Tyrone	D-4
Ulysses	A-4	Uniontown	D-4	Unionville	F-4
Upper Black Eddy	D-4	Wallenpaupack	D-4	Wampum	D-4
Warren	A-4	Washington	D-4	Washingtonville	D-4
Weatherly	D-4	West Alexander	D-4	West Chester	F-3
West Grove	F-4	West Middlesex	D-4	West Newton	A-4
Westtown	F-3	White Haven	D-4	Wilkes-Barre	F-4
Williamsport	D-4	Winburne	A-4	Woolrich	A-4
Wycombe	F-4	Wyoming	F-3	Yardley	F-3
Youngsville	A-4	Youngwood	D-4	Zelienople	D-4



**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas**

**A. Verizon Pennsylvania Inc. local calling area**

Exchange Areas

Local Calling Areas

<b>Alexandria</b>	Alexandria, Huntingdon, McConnellstown
<b>Aliquippa</b>	
Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Allentown</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton
<b>Altoona</b>	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
<b>Ambridge</b>	
Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Extended Area	All stations included in Local Area preceding plus - Pitb. Subn. Zone 15, Rochester
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Annville</b>	Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Ashland</b>	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
<b>Austin</b>	Austin, Coudersport
<b>Avella</b>	Avella, Burgettstown, Washington
<b>Avis</b>	Avis, Jersey Shore, Lock Haven, Woolrich
<b>Avondale</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE.
<b>Baden</b>	
Local Area	Aliquippa, Ambridge, Baden, Rochester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Barnesboro</b>	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
<b>Bath</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
<b>Beaver Falls</b>	Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelenople

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Bedminster</b>	Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasio, Plumsteadville, Quakertown
<b>Bellefonte</b>	Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion
<b>Belle Vernon</b>	
Local Area	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Bellwood</b>	Altoona, Bellwood, Tyrone
<b>Berwick</b>	Berwick, Bloomsburg, Shickshinny, Wapwallopen
<b>Bessemer</b>	Bessemer, New Castle
<b>Bethlehem</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Big Run</b>	Big Run, Punxsutawney
<b>Black Lick</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Blairsville</b>	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
<b>Bloomsburg</b>	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Boalsburg</b>	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
<b>Bolivar</b>	Blairsville, Bolivar, New Florence
<b>Bradford</b>	Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY
<b>Brownsville</b>	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
<b>Buckingham</b>	
Local Area	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Extended Area	All stations included in Local Area preceding plus - Dublin, Line Lexington, Newtown, Phila. Subn. Zone 39, Phila. Subn. Zone 40, Plumsteadville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Burgettstown</b>	Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris
<b>Bushkill</b>	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ
<b>California</b>	Belle Vernon, Brownsville, California, Charleroi, Fayette City

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Canonsburg</b>	
Local Area	Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Carbondale</b>	Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart
<b>Carrolltown</b>	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
<b>Carversville</b>	
Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Catasauqua</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Catawissa</b>	Bloomsburg, Catawissa, Danville, Elysburg, Numidia

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Center Point</b>	
Local Area	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Extended Area	All stations included in Local Area preceding plus - Green Lane, Phila. Subn. Zone 29, Phila Subn. Zone 31, Phila. Subn. Zone 33, Phoenixville, Royersford, Souderton
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Centre Hall</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Charleroi</b>	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
<b>Cherry Tree</b>	Barnesboro, Cherry Tree, Clymer, Glen Campbell
<b>Chester Springs</b>	
Local Area	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Extended Area	All stations included in Local Area preceding plus - Collegeville, Downingtown, Glenmoore, Phila. Subn. Zone 29, Phila. Subn. Zone 26, Pottstown, West Chester
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Clairton</b>	
Local Area	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Clarion</b>	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville
<b>Claysville</b>	Claysville, Washington, West Alexander
<b>Clearfield</b>	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
<b>Clymer</b>	Clymer, Indiana
<b>Coatesville</b>	
Local Area	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Collegeville</b>	
Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Connellsville</b>	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
<b>Coudersport</b>	Austin, Coudersport, Roulette, Ulysses
<b>Cresco</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Cresson</b>	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
<b>Curwensville</b>	Clearfield, Curwensville, Mahaffey
<b>Danville</b>	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
<b>Dauphin</b>	Dauphin, Halifax, Harrisburg Zone 1
<b>Dawson</b>	Connellsville, Dawson, Perryopolis, Scottdale
<b>Derry</b>	Blairsville, Derry, Greensburg, Latrobe
<b>Donora</b>	
Local Area	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.



**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Downingtown</b>	
Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Doylestown</b>	
Local Area	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Extended Area	All stations included in Local Area preceding plus - Bedminster, Lansdale, New Hope, Newtown, North Wales, Perkasie, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 29, Phila. Subn. Zone 40, Souderton
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Dublin</b>	
Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>DuBois</b>	Brockway, DuBois, Luthersburg, Penfield, Reynoldsville, Sykesville
<b>Eagle</b>	
Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Easton</b>	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
<b>East Palestine</b>	East Palestine, Pa., East Palestine, O., New Waterford, O., Rogers, O.
<b>Ebensburg</b>	Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo, Johnstown
<b>Eldred</b>	Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport
<b>Elizabeth</b>	
Local Area	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Extended Area	All stations included in Local Area preceding plus -Finleyville, Pitb. Subn. Zone 12, West Newton
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Ellwood City</b>	Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelienople
<b>Elysburg</b>	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
<b>Endeavor</b>	Endeavor, Tidioute, Tionesta
<b>Exton</b>	
Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Fairchance</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Farmington</b>	Farmington, Uniontown
<b>Fayette City</b>	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Finleyville</b>	
Local Area	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Extended Area	All stations included in Local Area preceding plus - Clairton, Elizabeth, Pitb. Subn. Zone 10
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Fleetwood</b>	Fleetwood, Kutztown, Leesport, Oley, Reading, Topton
<b>Frackville</b>	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
<b>Freeland</b>	Freeland, Hazleton, McAdoo, Weatherly, White Haven
<b>Frenchville</b>	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
<b>Galeton</b>	Galeton
<b>Girardville</b>	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
<b>Glen Campbell</b>	Barnesboro, Cherry Tree, Glen Campbell
<b>Glenmoore</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Glenwillard</b>	
Local Area	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Green Lane</b>	Center Point, Colleegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville
<b>Greensburg</b>	
Local Area	Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Greenville</b>	Greenville, Sharpsville, Sheakleyville, Transfer
<b>Grove City</b>	Blacktown, Grove City, Harrisville, Mercer, Wesley
<b>Halifax</b>	Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg
<b>Hamburg</b>	Hamburg, Kempton, Leesport, Reading

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Hamlin</b>	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
<b>Harleysville</b>	
Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Harrisburg</b>	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
<b>Hastings</b>	Barnesboro, Carrolltown, Hastings, Patton
<b>Hawley</b>	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
<b>Hazleton</b>	Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven
<b>Hellertown</b>	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Herminie</b>	
Local Area	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Extended Area	All stations included in Local Area preceding plus - Pitb. Subn. Zone 10, Youngwood, West Newton
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Hollidaysburg</b>	Altoona, Cresson, Hollidaysburg
<b>Homer City</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Honesdale</b>	Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart
<b>Honey Brook</b>	Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown, Parkesburg
<b>Hookstown</b>	Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, O. , Hookstown, Midland, Rochester, Smiths Ferry
<b>Houtzdale</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Hummelstown</b>	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville
<b>Huntingdon</b>	Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Imperial</b>	
Local Area	Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Indiana</b>	Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood
<b>Jeannette</b>	
Local Area	Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Jermyn</b>	Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton
<b>Jersey Shore</b>	Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich
<b>Jim Thorpe</b>	Jim Thorpe, Lehighon, Nesquehoning, Weatherly, White Haven
<b>Kane</b>	Kane, Ludlow, Mount Jewett
<b>Kemblesville</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE, Newark, DE



**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Kennett Square</b>	
Local Area	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Kingston</b>	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
<b>Kulpmont</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Kutztown</b>	Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton
<b>Lake Ariel</b>	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart
<b>Lake Como</b>	Lake Como
<b>Lancaster</b>	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg
<b>Landenberg</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE
<b>Landisville</b>	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Lansdale</b>	
Local Area	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Extended Area	All stations included in Local Area preceding plus - Collegeville, Doylestown, Dublin, Green Lane, Perkasie, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45, Schwenksville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Latrobe</b>	Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria
<b>Lebanon</b>	Annville, Frystown, Hershey, Jonestown, Myerstown, Palmyra, Schaefferstown
<b>Leeper</b>	Clarion, Leeper, Marienville
<b>Lehighton</b>	Jim Thorpe, Lehighton, Nesquehoning, Palmerton
<b>Lenape</b>	
Local Area	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Lewistown</b>	Belleville, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville
<b>Ligonier</b>	Latrobe, Ligonier, Stahlstown
<b>Line Lexington</b>	
Local Area	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton
Extended Area	All stations included in Local Area preceding plus - Buckingham, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Plumsteadville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Lock Haven</b>	Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich
<b>Lords Valley</b>	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
<b>Lowellville</b>	Bessemer, Hubbard, O., Lowellville, Lowellville, O., New Castle, North Lima, O., Youngstown, O.
<b>Ludlow</b>	Kane, Ludlow
<b>Mahaffey</b>	Mahaffey, Curwensville
<b>Mahanoy City</b>	Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua
<b>Marchand</b>	Marchand, Punxsutawney

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Marienville</b>	Leeper, Marienville
<b>Marion Center</b>	Indiana, Marion Center
<b>Masontown</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>McAdoo</b>	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
<b>McClellandtown</b>	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
<b>McDonald</b>	
Local Area	Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>McMurray</b>	
Local Area	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
Extended Area	All stations included in Local Area preceding plus the Washington Exchange.
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>McVeytown</b>	Lewistown, McVeytown

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Mechanicsburg</b>	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg
<b>Mendenhall</b>	
Local Area	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Mercer</b>	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley
<b>Middletown</b>	Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
<b>Midland</b>	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
<b>Millersville</b>	Lancaster, Landisville, Millersville, Mountville, Strasburg
<b>Millheim</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Millville</b>	Bloomsburg, Millville, Washingtonville
<b>Milton</b>	Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsonstown
<b>Minersville</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont
<b>Monessen</b>	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Monongahela</b>	
Local Area	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Moosic</b>	Moosic, Pittston, Scranton, Taylor, Wyoming
<b>Morrisville</b>	
Local Area	Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Mortonville</b>	
Local Area	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Moscow</b>	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
<b>Mountaintop</b>	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
<b>Mount Carmel</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Mount Gretna</b>	Annville, Lebanon, Mount Gretna, Palmyra
<b>Mount Jewett</b>	Bradford, Mount Jewett, Kane
<b>Mount Pleasant</b>	
Local Area	Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Mount Pocono</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Mount Union</b>	Huntingdon, McConnellstown, Mount Union
<b>Nanticoke</b>	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
<b>Nazareth</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
<b>Nesquehoning</b>	Jim Thorpe, Lansford, Lehighon, Nesquehoning
<b>New Castle</b>	Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum
<b>New Florence</b>	Bolivar, Johnstown, New Florence, Seward
<b>Newfoundland</b>	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>New Hope</b>	
Local Area	Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown, Plumsteadville, Wycombe, Yardley
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>New Kensington</b>	
Local Area	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones in the Pittsburgh Suburban Exchange.
<b>New Philadelphia</b>	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>New Salem</b>	Brownsville, New Salem, Republic, Uniontown
<b>Newtown</b>	
Local Area	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Extended Area	All stations included in Local Area preceding plus - Buckingham, Doylestown, Morrisville, New Hope, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 42, Phila. Subn. Zone 44, Phila. Subn. Zone 45
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.



**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Northampton</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington
<b>Northumberland</b>	Danville, Milton, Northumberland, Sunbury
<b>North Wales</b>	
Local Area	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Extended Area	All stations included in Local Area preceding plus - Collegeville, Doylestown, Phila. Subn. Zone 31, Phila. Subn. Zone 32, Phila. Subn. Zone 34, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Numidia</b>	Bloomsburg, Catawissa, Elysburg, Numidia
<b>Oakdale</b>	
Local Area	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Olyphant</b>	Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
<b>Orwigsburg</b>	Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Osceola Mills</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Oxford</b>	Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove
<b>Palmyra</b>	Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra
<b>Paris</b>	Burgettstown, Paris, Weirton, W. Va.
<b>Parkesburg</b>	Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
<b>Parkwood</b>	Indiana, Parkwood
<b>Patton</b>	Altoona, Barnesboro, Carrolltown, Hastings, Patton
<b>Pennsburg</b>	Bally, Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville, Souderton
<b>Perkasie</b>	
Local Area	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Perryopolis</b>	
Local Area	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Philipsburg</b>	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
<b>Phoenixville</b>	
Local Area	Chester Springs, Colledgeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Extended Area	All stations included in Local Area preceding plus - Center Point, Phila. Subn. Zone 26, Phila. Subn. Zone 30, Pottstown
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Pittston</b>	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Plumsteadville</b>	
Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Plymouth</b>	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
<b>Point Marion</b>	Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va., Smithfield, Uniontown
<b>Portage</b>	Cresson, Ebensburg, Johnston, Portage, Southfork
<b>Port Allegany</b>	Eldred, Port Allegany, Roulette, Smethport
<b>Pottstown</b>	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville
<b>Pottsville</b>	Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>Pughtown</b>	
Local Area	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Punxsutawney</b>	Big Run, Marchand, Punxsutawney
<b>Quakertown</b>	Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasié, Plumsteadville, Quakertown, Souderton, Springtown
<b>Reading</b>	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonía, Topton, Womelsdorf, Yellow House
<b>Renovo</b>	Renovo

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
<b>Republic</b>	Brownsville, New Salem, Republic, Uniontown
<b>Rew</b>	Bradford, Duke Center, Eldred, Limestone, NY, Rew, Smethport
<b>Reynoldsville</b>	DuBois, Reynoldsville, Sykesville
<b>Riegelsville</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
<b>Rochester</b>	
Local Area	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Roulette</b>	Coudersport, Port Allegany, Roulette
<b>Royersford</b>	
Local Area	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Russell</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Saint Clair</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Saxton</b>	Hopewell, Saxton
<b>Schuylkill Haven</b>	Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Schwenksville</b>	
Local Area	Center Point, Collegetown, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Scottsdale</b>	
Local Area	Connellsville, Dawson, Mount Pleasant, Scottsdale
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Scranton</b>	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Shamokin</b>	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton
<b>Sharon</b>	Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Sharpsville</b>	Greenville, Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex
<b>Shenandoah</b>	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown , Shenandoah
<b>Slatington</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli, Northampton, Slatington
<b>Smethport</b>	Bradford, Eldred, Port Allegany, Rew, Smethport
<b>Smithfield</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Smiths Ferry</b>	Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry
<b>Smock</b>	Brownsville, Smock, Uniontown
<b>Snow Shoe</b>	Bellefonte, Frenchville, Snow Shoe
<b>Souderton</b>	
Local Area	Center Point, Colledgeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Springdale</b>	
Local Area	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Spring Mills</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Springtown</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy
<b>State College</b>	Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College
<b>Strasburg</b>	Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg
<b>Stroudsburg</b>	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ
<b>Sugar Grove</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Sunbury</b>	Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury
<b>Sykesville</b>	DuBois, Luthersburg, Reynoldsville, Sykesville
<b>Tamaqua</b>	Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua



**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Tarentum</b>	
Local Area	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Taylor</b>	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Tidioute</b>	Endeavor, Tidioute, Tionesta, Warren
<b>Tyrone</b>	Altoona, Bellwood, Tyrone, Warriors Mark
<b>Tionesta</b>	Endeavor, Tidioute, Tionesta
<b>Ulysses</b>	Coudersport, Ulysses
<b>Uniontown</b>	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
<b>Unionville</b>	
Local Area	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Upper Black Eddy</b>	Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy
<b>Wallenpaupack</b>	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
<b>Wampum</b>	Beaver Falls, Ellwood City, New Castle, Wampum
<b>Warren</b>	Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville
<b>Washington</b>	
Local Area	Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Washingtonville</b>	Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville
<b>Weatherly</b>	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
<b>West Alexander</b>	Claysville, Washington, West Alexander

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>West Chester</b>	
Local Area	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
Extended Area	All stations included in Local Area preceding plus - Avondale, Chester Springs, Coatesville, Eagle, Kennett Square, Landenberg, Phila. Subn. Zone 10, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Unionville, West Grove
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>West Grove</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE
<b>West Middlesex</b>	Sharon, Sharon, O., Sharpsville, West Middlesex
<b>West Newton</b>	
Local Area	Belle Vernon, West Newton, Yukon
Extended Area	All stations included in Local Area preceding plus - Donora, Elizabeth, Herminie, Monessen, Mount Pleasant, Perryopolis, Pitb. Subn. Zone 10, Scottdale
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Westtown</b>	
Local Area	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
Extended Area	All stations included in Local Area preceding plus - Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Mortonville, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Phila. Subn. Zone 28, Unionville, West Grove
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>White Haven</b>	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
<b>Wilkes-Barre</b>	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
<b>Williamsport</b>	Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport
<b>Winburne</b>	Clearfield, Frenchville, Philipsburg, Winburne
<b>Woolrich</b>	Avis, Jersey Shore, Lock Haven, Woolrich

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Wycombe</b>	
Local Area	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Extended Area	All stations included in Local Area preceding plus - Carversville, Morrisville, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Yardley
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Wyoming</b>	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Yardley</b>	
Local Area	Ewing, NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
<b>Youngsville</b>	Russell, Sugar Grove, Warren, Youngsville

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**A. Verizon Pennsylvania Inc. local calling area (cont'd)**

Exchange Areas

Local Calling Areas

<b>Youngwood</b>	
Local Area	Greensburg, Mount Pleasant, Youngwood
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
<b>Zelienople</b>	Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**B. Verizon North Inc. local calling areas**

Exchange Areas

Local Calling Areas

Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo, Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**B. Verizon North Inc. local calling areas (cont'd)**

Exchange Areas

Local Calling Areas

Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md.
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ
East Berlin	Dover, Hanover, New Oxford, York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville, Westfield
Emmaus	Allentown, Bethlehem, Ironton
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md.
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY



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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**  
**B. Verizon North Inc. local calling areas (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**B. Verizon North Inc. local calling areas (cont'd)**

Exchange Areas

Local Calling Areas

McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant
North East	Erie, South Ripley, NY, Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**B. Verizon North Inc. local calling areas (cont'd)**

Exchange Areas

Local Calling Areas

Princeton	New Castle, Portersville, Ellwood City
Red Lion	Broque, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md.
Saltsburg	Avonmore
Sayre	Waverly, NY
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove - Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY, Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**B. Verizon North Inc. local calling areas (cont'd)**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Spring Grove	Hanover, Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo, Avonmore, Leechburg
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman
Wesley	Clintonville, Harrisville, Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**C. Verizon Pennsylvania Inc., Pittsburg Suburban Local Exchange Area**

Exchange Areas

Local Calling Areas

Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**D. Verizon Pennsylvania Inc., Pittsburg Local Exchange Area**

Exchange Areas

Local Calling Areas

Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilksburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**E. Verizon Pennsylvania Inc., Philadelphia Local Exchange Area**

Exchange Areas

Local Calling Areas

<b>Philadelphia Zone 1</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
<b>Philadelphia Zone 2</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
<b>Philadelphia Zone 3</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
<b>Philadelphia Zone 4</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**F. Verizon Pennsylvania Inc., Philadelphia Suburban Exchange Area**

Exchange Areas

Local Calling Areas

Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon - DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon - DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon - DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne



**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**F. Verizon Pennsylvania Inc., Philadelphia Suburban Exchange Area (cont'd)**

Exchange Areas

Local Calling Areas

Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove

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**SECTION 10.0 - EXCHANGE AREAS**

**10.2 Exchange Areas and Local Calling Areas (cont'd)**

**F. Verizon Pennsylvania Inc., Philadelphia Suburban Exchange Area (cont'd)**

Exchange Areas

Local Calling Areas

Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

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**SECTION 11.0 - MISCELLANEOUS SERVICES**

**11.1 TOLL PRESUBSCRIPTION**

11.1.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

11.1.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in C.1 following.

11.1.3 Presubscription Charge Application

(A) End user choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

(B) If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

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**SECTION 11.0 - MISCELLANEOUS SERVICES**

**11.1 TOLL PRESUBSCRIPTION (cont'd)**

- (C) If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

- (D) An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll subscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in subscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

11.1.4 End User Charge Discrepancy

- (A) When a discrepancy is determined regarding an end user's designation of a subscription IXC, the following applies depending upon the situation described:
- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
  - When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
  - If an end user denies requesting a change in toll subscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the subscription change charge as specified herein, which was previously billed to the end user.

**SECTION 11.0 - MISCELLANEOUS SERVICES**

**11.1 TOLL PRESUBSCRIPTION (cont'd)**

(B) Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

11.1.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

**SECTION 11.0 - MISCELLANEOUS SERVICES**

**11.1 TOLL PRESUBSCRIPTION (Continued)**

**11.1.6 Presubscription Charges**

**(A) Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 11.0(C)(1), for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**(B) Nonrecurring Charges**

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**11.2 Emergency Services (Enhanced 911)**

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

**SECTION 12.0 – TELEPHONE MESSAGE SERVICES**

**12.1 Telephone Message Services**

**12.1.1 Notice:** Any telephone message service that provides a commercial, informational, public service or other message for a specific charge billed to the caller by a local phone company, prior to the presentation of the message, shall warn the caller that the cost of the call will be charged and that the charge will be itemized on the caller's telephone bill. In the event the message requested contains explicit sexual material, the warning preceding the message shall also inform the caller the message contains explicit sexual material.

**12.1.2 Intrastate Services:** Before any call can be completed to a telephone message service containing explicit sexual material, the caller shall have first obtained an access code number or other personal identification number consisting of not less than nine digits from the telephone message service through written application to the telephone message service. This access code number or personal identification number must be presented to the telephone message service after the warning message and in order to complete the call.

**12.1.3 Dissemination to Minors:** Access codes or personal identification numbers obtained to complete calls containing explicit sexual material as defined in 18 Pa.C.S. §5903 (relating to obscene and other sexual materials) shall not be issued to a minor. Telephone message services shall exercise all reasonable methods to ascertain that the applicant is not a minor.

**12.1.4 Telephone Company Duties:** Every local telephone company and competitive interexchange telephone service shall list all telephone message service calls on the customer telephone bill and shall designate the type or title of message obtained. In addition, the telephone company shall provide, upon request, at no cost to the consumer, the name and address of any telephone service provider. All telephone companies shall include in their telephone message service tariffs, whether provided through the 976 exchange or otherwise, or in any contract with such telephone message service sponsor, a clause requiring compliance with this section as a condition for continuation of the service.

**12.1.5 Costs of Service:**

(A) All costs relating to this section shall be borne solely by the telephone message service.

(B) All telephone message services shall provide, in writing, to all telephone companies and competitive interexchange telephone companies providing service in this Commonwealth, their complete telephone number or numbers, including area codes and type or title of service provided. This information shall be provided at the time of newly established service, change in service and annually.

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**SECTION 12.0 – TELEPHONE MESSAGE SERVICES**

**12.1 Telephone Message Services (Cont'd.)**

**12.1.6 Blocking Access:** Every telephone company shall, except to the extent that written authorization is required by a customer for availability of access to all or certain types of telephone message services, provide to customers the option of having access to such telephone message services blocked. The telephone company may not charge the customer any fee or other cost for blocking access to availability of telephone message services unless such telephone company has already provided such blocking to the customer without fee.

**12.1.7 Enforcement:**

- (A) The Commission shall promulgate rules or regulations to ensure the compliance of telephone companies providing messages covered by this section.
- (B) The failure of a telephone company to comply with this section shall be a violation of this section and the telephone company shall be subject to enforcement proceedings pursuant to Section 502 (relating to enforcement proceedings by Commission).
- (C) Failure of a telephone message service to comply with this section shall be a violation of the act of December 17, 1968 (P.L. 1224, No. 387), known as the Unfair Trade Practices and Consumer Protection Law, and 18 Pa.C.S. Ch. 39 (relating to theft and related offenses).

**12.2 Dissemination of Telephone Numbers and Other Identifying Information:**

**12.2.1 General Rule:** Notwithstanding any other provision of law, but subject to the provisions of this title, any telephone call identification service offered in this Commonwealth by a public utility or by any other person, partnership, association or corporation that makes use of the facilities of a public utility shall be lawful if it allows a caller to withhold display of the caller's telephone number and other identifying information on both a per-call and per-line basis from the telephone instrument of the individual receiving the telephone call.

**12.2.2 Charge Prohibited:** There shall be no charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-call basis. The commission may approve a charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-line basis if the commission finds, after notice to all customers and an opportunity for hearing, that the charge is just and reasonable and that the charge should be imposed on the caller. Tariff rates shall not apply to victims of domestic violence receiving services from a domestic violence program or protected by a court order nor to social welfare agencies, such as women's shelters, health and counseling centers, public service hotlines and their staffs. In addition, the commission shall direct that the tariff rates shall not apply to customers who order the per-line blocking service within 60 days of its introduction or within 60 days of any request for new telephone service or transfer of existing



**SECTION 12.0 – TELEPHONE MESSAGE SERVICES**

**12.2 Dissemination of Telephone Numbers and Other Identifying Information (Cont'd.)**

**12.2.3 Notice:** A public utility offering a call identification service shall notify its subscribers that their calls may be identified to a called party at least 60 days before the service is offered and shall clearly advise its subscribers of their ability to withhold their telephone number and other identifying information on both a per-call and a per-line basis. The form of the required notices must be approved by the commission.

**12.2.4 Exceptions:** Notwithstanding any other provision of law, but subject to the provisions of this title, provision of any of the following caller identification services shall be lawful even if the caller cannot withhold display of the caller's telephone number and other identifying information from the instrument of the individual receiving the telephone call:

- (A) An identification service which is used within the same limited system, including a Centrex or private branch exchange (PBX) system, as the recipient telephone.
- (B) An identification service which is used on a public agency's emergency telephone line or on the line which receives the primary emergency telephone number 911.
- (C) An identification service provided in connection with any "800" or "900" access code telephone service until the public utility develops the technical capability to comply with subsection (a), as determined by the commission. Until such capacity is developed, telephone subscribers shall be notified annually by the public utility that use of an "800" or "900" number may result in the disclosure of the subscriber's telephone number or other identifying information to the called party.
- (D) An identification service for which the identification information is a necessary component of the communication being conveyed and for which, without such information, the called party would not reasonably be able to act upon or otherwise use the other portions of the communication. This exception is intended to cover services, such as health alert, home monitoring and other similar telemetry services.

**SECTION 13.0 - RESERVED FOR FUTURE USE**

**13.1 [Reserved for Future Use]**

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Issued: July 13, 2007  
Issued by:

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8757 East Via De Commercio, First Floor  
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Effective: July 17, 2007

**SECTION 14.0 - PROMOTIONAL OFFERINGS / CONTRACTS & ICB**

**14.1 Special Promotions**

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Promotional service offerings shall be no longer than 6 months in any rolling 12-month period. Customers will be notified of promotions via bill inserts and advertising campaigns. Company will follow the requirements at 52 Pa. Code §53.60.

**14.2 Contract Rates / Individual Case Basis (ICB) Arrangements**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an individual case basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this tariff shall be incorporated into, and be part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.