



If you believe there is an error on your bill or have a question about your service, please call **Broadband Dynamics, LLC** customer support at **(480) 941-0444**.

If you are not satisfied with **Broadband Dynamics, LLC's** response, submit a complaint to the New York State Department of Public Service (DPS) by visiting www.dps.ny.gov/complaints.

If you prefer not to submit your complaint online, you can reach the NY DPS by:

Telephone

DPS HELPLINE 1-800-342-3377

For Hearing/Speech Impaired: TDD
1-800-662-1220

Mail

New York City
90 Church Street - 4th Floor
New York, NY 10007-2919

Albany
Empire State Plaza
Agency Building 3 - 4th Floor
Albany, NY 12223-1350

Buffalo
Ellicott Square Building
295 Main Street- 10th Floor, Room 1050
Buffalo, NY 14203

Long Island
125 East Bethpage Road
Plainview, NY 11803
